

Job Posting NP – ERVCC

Position Title: East Regional Virtual Care Clinic (ERVCC) Nurse Practitioner

Job Posting Deadline for Internal Candidates: January 17, 2025, at 5:00pm

Employment Status: Temporary part-time Contract (Casual) until September 30, 2025

Position Status: This is a Bargaining Unit position. All terms and conditions of the collective bargaining agreement apply.

Salary Range: Annualized salary range \$121,119.00 - \$125,916.00, commensurate on skills and experience, plus optional participation in HOOPP.

Hours of Work: 0-35 hours per week. The ERVCC Clinic runs daily from 1pm - 9pm, 7 days a week, rotating schedule with evening and weekends required. Coverage is needed from 1pm - 9pm

Position Reports To: Senior Manager, Integrated Care and Experience

Location: Primarily Remote with flexibility to travel to any Durham CHC location as required. Residents of Ontario Health East Region are strongly preferred.

The East Region Virtual Care Clinic (ERVCC) is a free, Nurse Practitioner (NP)-led virtual walk-in-clinic that serves clients who are experiencing an urgent medical condition and need timely access to care throughout the Ontario Health East region (Pickering to Quebec border and including Ottawa). The clinic, currently in its development stages, serves clients with or without a primary care provider and with or without a health card.

Please note: This is a new program that is still in development and may go through new changes from time to time. Candidates with an interest in contributing to and supporting a program that is growing and developing, are encouraged to apply.

Position Overview

Working within Ontario Health East Region, the NP will provide comprehensive, client-centered care that emphasizes accessibility, health promotion, illness prevention, and continuity of care for clients residing in High Priority neighbourhoods through a community-based model.

The NP will provide episodic and primary care assessments related to screening, prevention, treatment and referrals to community programs. The NP, with support from the medical secretary team, will activate clinical pathways, referring clients to additional Durham CHC services and connecting them with community-based and specialty services as indicated.

The NP will be an effective, collaborative member of the ERVCC Team providing clinical services to equity-deserving members of our community (ex. Racialized, Newcomers, Seniors, the unattached and underhoused). The NP will demonstrate advocacy and leadership skills to champion and support goals that align with and achieve Durham CHC's Strategy, Vision, Mission and Values, internally and externally, in the context of safe and ethical NP practice.

Key Responsibilities

- Within a virtual care model, perform clinical assessments, and therapeutic interventions within full scope of practice to address the biopsychosocial needs of clients, including those with multiple comorbid health conditions, mental health diagnoses and/or concurrent disorders involving

substance use/abuse, recognizing the importance of social determinants and associated health risks

- Provide leadership by promoting a proactive and supportive team environment, contributing substantively to the development, implementation, and evaluation of an emerging program and related structures and processes of care
- Contribute to activities related to the development, implementation, and evaluation of medical directives, policies and procedures, and best-practice guidelines
- Complete timely and accurate medical records of client encounters, documentation and third-party correspondence using ERVCC's Electronic Medical Record (EMR) system – Oscar Pro & Health Espresso
- Ensure client care and caseload is managed to achieve the goals of ERVCC Clinic and indicator targets with Ontario Health
- May provide clinical supervision and training for NP students, orientees, and other team members
- Provide coverage as required
- Participation in mandatory team meetings, education and training as assigned
- Other duties as assigned

Key Qualifications

- Nursing Degree – completion of a Master's degree in Nursing
- Completion of a recognized primary care NP program
- Registration in good standing with the *College of Nurses of Ontario* (CNO) as RN (Extended Class)
- Must hold a *Prescribing Narcotics and Controlled Substances* certificate from a CNO-approved training program
- *Nurse Practitioners Association of Ontario* (NPAO) or *Registered Nurses Association of Ontario* (RNAO) membership is an asset
- Minimum of three years' experience working as a primary care NP with clients having complex needs
- Minimum of 2 years' experience working in a virtual care setting
- Ability to thrive in a busy and fast-paced environment
- Demonstrated critical thinking and problem-solving skills, organizational and interpersonal skills with an ability to work effectively and respectfully in a collaborative, inter-professional team environment
- Demonstrated ability to communicate with clients in a non-judgmental manner that can be effectively understood – includes active listening skills to understand client needs and coaching of clients as collaborative partners in their health care
- Demonstrated ability to effectively manage crises in a professional manner
- Demonstrated report-writing skills for a clinical setting
- Superior communication (verbal and written), interpersonal, and conflict resolution skills
- Basic CPR certification
- Proficiency with Microsoft Office applications (e.g., Word)
- Advanced computer literacy
- Valid current vulnerable sector police check – required upon hiring
- Flexibility to attend orientation from Durham CHC's location in Oshawa

- Valid Ontario Driver's license and access to a reliable vehicle

Full vaccination against COVID-19 is mandatory for this position (DCHC will however adhere to its duty to accommodate those who are unable to be fully vaccinated for a reason related to a human right protected ground).

Application Process:

- If you are interested in being considered for this position, please submit a cover letter and resume outlining your qualifications and expectations by email to recruiting@durhamchc.ca. This position will remain posted until filled.
- While we thank all applicants for their interest in applying, only those qualified and considered for an interview will be contacted. All applicant submissions will be kept on file for six months, for future consideration.
- All applicants are encouraged to provide a valid email address for communication purposes. Applicants may receive written correspondence regarding this job posting directly to the email address provided on their resume. As an applicant, it is your responsibility to ensure that you check your email regularly.
- All positions are subject to the successful completion of the following pre-employment conditions for all external hires: Reference Checks; and Criminal Background checks (including Vulnerable Sector Screening).

Durham Community Health Centre is committed to complying with all applicable standards as set out in the Accessibility for Ontarians with Disabilities Act, 2005 (AODA), the provisions of the Ontario Human Rights Code, and any other applicable legislation. Accessibility: If you have accessibility needs and require alternate formats or other accommodations, please contact Human Resources at 905-723-0036, or by email to recruiting@durhamchc.ca. **Durham Community Health Centre, and staff are dedicated to creating an inclusive environment that welcomes diversity.**

